

In the Name of God

Service Level Agreement for Air Navigation Services

Introduction:

Air navigation services are provided to domestic and foreign airlines that are under the supervision of the Civil Aviation Organization of Iran and comply with international aviation standards. These organizations must adhere to the laws and regulations of the Islamic Republic of Iran, as well as international standards and agreements, such as those set by the International Civil Aviation Organization (ICAO), concerning their air navigation services and airport operations.

Objective:

The purpose of this agreement is to emphasize the provision of air navigation services in accordance with global standards for both domestic and international flights. This is to ensure compliance with international regulations and to effectively provide services to airspace users.

Responsibility:

For certified airports and air navigation services providers, the implementation of policies related to air navigation services must comply with international standards and be overseen by the government, particularly by the Civil Aviation Organization. According to international conventions, the oversight and coordination of these services with global standards lie within the jurisdiction of the Civil Aviation Organization of Iran.

Mutual Commitments of the Service Receiver and Executing Authority:

The entity requesting air navigation services must be registered with the relevant airline company. All related flight information and requests for air navigation services should be submitted through electronic systems. Accordingly, the airline's officials are responsible for registering flight data in the ePFL system and obtaining an approval code to continue with further processes.

*This agreement remains valid unless amended or replaced.

